



Alqabdah Security Complaints Form

Instruction:

- Alqabdah Security Services Ltd takes into consideration all complaints of employees and third parties , after investigating the complaint will deal with all complaints in accordance with Iraqi law and all complaints will be protected from all information provided by the complainant to Alqabdah Company.
- All information provided by the Complainant to Alqabdah Security Company must be true and free from inaccuracies.
- Alqabdah Security Company will review the complaint received to ensure the criteria listed above has been met and the information is complete.
- If the complaints form is incomplete or required information is missing, where possible, the Alqabdah Security Company will return the complaint to the complainant. The complainant may correct the form and resubmit the complaint
- Within 15 days of receiving a complaint accepted, the Alqabdah Security Company will inform the Complainant

If your complaint meets these conditions, we kindly ask you to fill in the following complaints form or contact us directly.

Contact us by e-mail: info@alqabdah-security.com

- Call us via phone, Viber or WhatsApp (We speak English, Kurdish and Arabic.): 00964(0)772 333 7550
- Write a message via WhatsApp or Viber: 00964(0)772 333 7550
- Or fill in the following complaints form:

Information about the Complainant

Your details.

First Name:

Last Name:

Email:

Is there other contact information you wish to share with us (phone or other)?

Information about incident s

What Happened?

Where (Place)?

When (Date/Time)?

Witnesses (If possible indicate name)?

Your confirmation

I hereby certify that I have reviewed the complaint and that all information on this form is true and correct in all respects and for all concerned.

Send it.